BRUCE RENNER

Senior Systems Administrator

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PROFILE

As a seasoned IT leader, I am dedicated to driving innovation and efficiency through effective team management and strategic problem-solving. I have a strong track record of identifying and resolving complex technical challenges while aligning IT initiatives with overall business goals. My approach emphasises proactive issue resolution, resource optimisation, and fostering a collaborative environment that empowers teams to deliver high-quality solutions. I thrive in dynamic environments where balancing competing priorities and ensuring operational excellence are key to success.

EMPLOYMENT HISTORY

❖ Senior Systems Administrator , Aspire 42 ·· Dec 2022 — Present
Gold Coast

In my role as a systems and network administrator, I leverage extensive experience to develop and enforce security protocols, oversee server deployments, and oversee end-user support for over 150 local and remote users. My problem-solving approach spans managing both Windows and Linux environments and cloud platforms such as Azure, Microsoft 365, and AWS. I maintain peak network performance through proactive monitoring and detailed documentation, ensuring operational precision.

I've effectively tackled several common corporate IT challenges, focusing on operational efficiency, security, and scalability. For example, I streamlined system performance by implementing automated monitoring and routine maintenance, reducing downtime by 30%. I also strengthened data security by rolling out comprehensive access controls and encryption protocols, mitigating unauthorised access risks. Additionally, I enhanced network reliability during office expansions by deploying robust infrastructure setups that ensured seamless connectivity and consistent performance.

Additionally, I ensure compliance with ISO27001, manage vendor relationships, and collaborate across departments to align IT strategies with business goals. By mentoring junior staff and resolving system bottlenecks through rigorous monitoring, I ensure uninterrupted business continuity and foster team development.

As a leader, I focus on driving change and guiding staff towards achieving the organisation's objectives. By fostering an environment of collaboration and innovation, I empower teams to take ownership of projects and deliver strategic solutions. I prioritise aligning IT initiatives with company goals, ensuring that every technical advancement contributes to long-term success and operational excellence.

❖ Data & Communications Cabler, Aus EDC ·· Jun 2019 — Dec 2022
Gold Coast

In this role, I leveraged my IT expertise to solve complex connectivity challenges by designing and implementing robust data and communication networks. As a contractor for NBN and Starlink, I consistently addressed technical and logistical issues in satellite installation, ensuring reliable service delivery in diverse environments.

❖ Owner, Self Employed ··· Nov 2011 — Apr 2017
South Brisbane

As the owner of SmartNet Computer Services, I provided website development, SEO, and hosting services to small and medium-sized businesses across Australia. I successfully addressed clients' unique technical challenges by delivering tailored website, email, and Virtual Private Server hosting solutions. In addition to managing the technical infrastructure, I ensured optimal service delivery, scalability, and security for a broad client base.

During this time, I focused on solving business-critical issues, such as streamlining network administration and

improving online performance, to help clients achieve their business goals. After selling the business, I took some well-deserved downtime.

♣ Senior Network Administrator, TechPath .... Mar 2002 — Nov 2011

Brisbane

At TechPath (formerly Betta Computer Services), a Managed Service Provider supporting small to medium enterprises in Southeast Queensland, I was responsible for designing, developing, and managing data centre infrastructure across multiple locations. I consistently addressed complex challenges by implementing robust infrastructure solutions that ensured operational continuity and scalability.

Beyond my core responsibilities, I mentored junior staff, driving their professional growth, and developed customised software to streamline their day-to-day operations, enhancing productivity and service quality. My approach to problem-solving prioritised the long-term resilience of systems, ensuring data integrity, fault tolerance, and optimised performance across diverse environments.

SKILLS

IT Infrastructure Design & Management .... *Experienced*	Cloud Infrastructure Management .... *Experienced*
Network Security & Protocol Development .... *Experienced*	Vendor Management & Contract Negotiation .... *Experienced*
Team Leadership & Staff Mentoring .... *Experienced*	Project Management & IT Implementation .... *Experienced*
Problem-Solving & Strategic Planning .... *Experienced*	Compliance & Regulatory Adherence .... *Experienced*
Disaster Recovery & Business Continuity .... *Experienced*	Automation & Process Optimisation .... *Experienced*

REFERENCES

♣ References available upon request ....